

SONTERRA MUD
Commercial Service Agreement
2601 Forest Creek Drive, Round Rock TX 78665
Phone: (512) 246-1400 Fax: (512) 246-1900

FOR OFFICE USE ONLY		
Acct#:	Deposit:	Transfer fee:
CK#	Beginning Read:	Seq #:
Meter #:		

Date Service to Begin _____ Phone: _____

Company Name: _____

Service Address: _____
Street City State Zip

Billing Address (if different): _____
Street City State Zip

Contact Person: _____ Phone: _____

Cell Phone: _____ E-mail: _____

In case of emergency contact:

Name	Address	Area Code/Phone	Relationship
<input type="checkbox"/> Please keep my personal information (address, telephone number, social security number, etc.) confidential.			

The following information is requested by the Federal Government in order to monitor compliance with Federal Laws Prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.

- White, Not of Hispanic Origin
 Black, Not of Hispanic Origin
 American Indian or Alaskan Native
 Hispanic
 Asian or Pacific Islander
 Other (Specify)
 Male
 Female

By signing below, the applicant agrees to follow the rules and regulations of Sonterra MUD (see attached).

Applicant's Signature: _____

Service Agreement Continued

- I. PURPOSE. Sonterra Municipal Utility District (the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. The provision of service by the District to the customer shall be subject in all respects to the policies and rate of the District in effect from time to time.

- II. PLUMBING RESTRICTIONS. State regulations prohibit the following unacceptable plumbing practices.
 - A. No Direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

- III. SERVICE AGREEMENT. The following are the terms of the service agreement between Sonterra Municipal Utility District (the "District") and _____ (the Customer).
 - A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District's water system.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connection or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the District's normal business hours.
 - C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.
 - E. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
 - F. Customer understands and agrees that the District does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the District is not liable to customer for failure or refusal to furnish any particular amount or pressure of water to Customer at any time.

- IV. ENFORCEMENT. If the customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriated backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

ADDRESS: _____