

**SONTERRA MUD**  
**Temporary Service Agreement**  
**2601 Forest Creek Drive, Round Rock TX 78665**  
**Phone: (512) 246-1400 Fax: (512) 246-1900**

FOR OFFICE USE ONLY			
Acct#:	\$2550.00 Deposit:	\$75 Installation Fee:	
CK#	Beginning Read:	Seq #:	Meter #:

Date Service to Begin \_\_\_\_\_ Phone: \_\_\_\_\_

Business Name: \_\_\_\_\_

Service Address: \_\_\_\_\_  
Street City State Zip

Billing Address (if different): \_\_\_\_\_  
Street City State Zip

Contact Person: \_\_\_\_\_ Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

In case of emergency contact:

Name	Address	Area Code/Phone	Relationship
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Please keep my personal information (address, telephone number, social security number, etc.) confidential.

The following information is requested by the Federal Government in order to monitor compliance with Federal Laws Prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.

White, Not of Hispanic Origin   
  Black, Not of Hispanic Origin   
  American Indian or Alaskan Native   
  Hispanic   
  Asian or Pacific Islander   
  Other (Specify)   
  Male   
  Female

By signing below, the applicant agrees to follow the rules and regulations of Sonterra MUD (see attached).

Applicant's Signature: \_\_\_\_\_

Service Agreement Continued

I. PURPOSE. Sonterra Municipal Utility District (the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. The provision of service by the District to the customer shall be subject in all respects to the policies and rate of the District in effect from time to time.

II. PLUMBING RESTRICTIONS. State regulations prohibit the following unacceptable plumbing practices.

- A. No Direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between Sonterra Municipal Utility District (the "District") and \_\_\_\_\_ (the Customer).

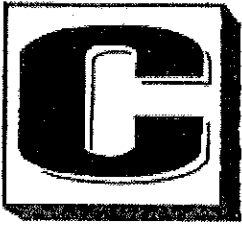
- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District's water system.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connection or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the District's normal business hours.
- C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.
- E. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
- F. Customer understands and agrees that the District does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the District is not liable to customer for failure or refusal to furnish any particular amount or pressure of water to Customer at any time.

IV. ENFORCEMENT. If the customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriated backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_



AL CLAWSON DISPOSAL, INC.  
301 COUNTY ROAD 307  
P.O. BOX 416  
JARRELL, TX 76537  
(512) 746-2000 \* (512) 259-1709  
FAX: (512) 746-5807  
EMAIL: [clawsondisposal@ecpi.com](mailto:clawsondisposal@ecpi.com)

SONTERRA MUNICIPAL UTILITY DISTRICT  
500 N CAPITAL OF TEXAS HWY BLDG 1-125  
AUSTIN, TX 78746-3334

SOLID WASTE COLLECTION AND DISPOSAL  
RECYCLABLE MATERIALS COLLECTION AND PROCESSING

CUSTOMER NAME: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

CITY, STATE, ZIP CODE: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

EFFECTIVE DATE: \_\_\_\_\_

FOR OFFICE USE ONLY

NEW SERVICE – first pickup will occur on the effective date, or the next Thursday thereafter

CUT-OFF SERVICE – service will be temporarily discontinued on the effective date, or the next Thursday thereafter

RESTART SERVICE – service will be reinstated on the effective date, or the next Thursday thereafter

STOP SERVICE – last pickup will be on the effective date, or the next Thursday thereafter

DELIVER CART

DELIVER RECYCLE BIN

EXCHANGE CART

EXCHANGE RECYCLE BIN

PICKUP CART

PICKUP RECYCLE BIN

SONTERRA Municipal Utility District  
500 N Capital of Texas Hwy #1-125  
Austin, TX 78746  
(512) 756-2628  
Fax: (512) 402-0304

**NEW HOME OWNER/TENANT:**

By signing the attached service agreement, you are allowing Sonterra Municipal Utility District to transfer ownership of water tap and sewer tap from the Builders name (or Owners name if renting) to your name. You are also agreeing to have Clawson Disposal as your trash service provider.

You must pay a \$125.00 deposit (refundable) and a \$35.00 transfer service fee (Non-Refundable) = TOTAL \$160.00. This needs to be made payable to Sonterra MUD, and sent to the above address, along with the signed service agreement. The deposit shall be refunded within 30 days of applying for a refund of the deposit, provided that you, the customer, is discontinuing service to that location and service charges are paid in full for that location, OR after you, the customer, have paid the first 12 months (1 year) of bills without any late payments. However, if the service address is a RENTAL PROPERTY then the owner does not have the right to a refund unless there is a change in ownership and balance is paid in full.

You must maintain continuous services. There are no provisions for temporary disconnects of service.

Water, sewer and trash will be billed in one monthly billing.

Your monthly utility (water, sewer, trash) charges are listed below:

Minimum monthly water charge (October 1 through April 30)	\$35.00 for 1 <sup>st</sup> 10,000 gallons \$ 3.25 per 1,000 gallons for 10,001-15,000 \$ 3.75 per 1,000 gallons over 15,000
Minimum monthly water charge (May 1 through September 30)	\$35.00 for 1 <sup>st</sup> 10,000 gallons \$ 3.25 per 1,000 gallons for 10,001-15,000 \$ 4.50 per 1,000 gallons over 15,000
Minimum monthly sewer charge	\$30.00 for 1 <sup>st</sup> 10,000 gallons \$ 2.25 per 1,000 gallons thereafter
Trash Service (monthly)	\$17.00

Late fee: A penalty of \$20.00 or 25% of the unpaid balance, whichever is greater, will apply for payments made after the 20<sup>th</sup> of the month. Past due bills will be considered delinquent as of the 30<sup>th</sup> day of the month and subject to a Disconnect Notice and all applicable charges.

Return check: A return check fee of \$25.00 will apply for any returned checks.