

Greenshores Utility Services
2601 Forest Creek Dr.
Round Rock, TX 78665

MEMORANDUM

TO: Greenshores Utility Services Customer

FROM: Crossroads Utility Services, LLC

DATE: 6/23/16

SUBJECT: STAGE 3 MANDATORY WATER USE RESTRICTIONS

PK-RE Development Company, Inc. d/b/a Greenshores Utility Services (“Greenshores”), water supplier to the Utility customers in the Greenshores and Oak Shores water systems (“the Utility”), hereby notifies its customers of implementation of Stage 3 mandatory water-use restrictions in response to equipment maintenance and continued customer demand on its water system. As a result of this notification, the Utility is notifying all Utility customers of implementation of mandatory watering restrictions in accordance with its approved Drought Contingency Plan.

Stage 3 Severe Water-Use Restrictions for all customers include the following pertinent provisions:

- 1) Outdoor irrigation is permitted at anytime if it is by means of a hand-held hose, a faucet-filled bucket or watering can of five gallons or less.

Stage 3 Water Restriction Schedule

<i>Type of Property</i>	Watering Days	Watering Times
Residential (Addresses ending in 1 and 3)	Tuesday	Midnight to 4:00 a.m. Only
Residential (Addresses ending in 2 and 4)	Wednesday	
Residential (Addresses ending in 5 and 6)	Thursday	
Residential (Addresses ending in 0 and 8)	Friday	
Residential (Addresses ending 7 and 9)	Saturday	
Commerical/HOA	Sunday	

- 2) Outdoor irrigation is permitted by a hose-end sprinkler, a soaker hose, or drip irrigation, from 8:00am to 8:00 pm on an outdoor water use day.
- 3) Outdoor irrigation is permitted by automatic irrigation system from 12:00am to 4:00am on an outdoor water use day.

- 4) Use of water to wash any motor vehicle, motor bike, boat, trailer, or other vehicle is prohibited except on a designated watering day, washing at a residence is permitted only on water day(s) and not between 8 a.m. and 8 p.m. Such washing when allowed shall be done with a hand-held bucket or a hand held hose equipped with a positive shutoff nozzle. Further, such washing may be exempted from these regulations if the health and safety and welfare of the public is contingent upon frequent vehicle cleansing such as garbage trucks and vehicles used to transport food and perishables, if necessary.
- 5) The watering of the ground around foundations to prevent foundation cracking is prohibited except on designated outdoor water use days between the hours of 8:00pm and 8:00 am.
- 6) Use of water to fill, refill or add to any indoor or outdoor swimming pool, wading pool or Jacuzzi type pool is prohibited except on an outdoor water use day.
- 7) The operation of any ornamental fountain or other structure making similar use of water is prohibited except where necessary to support aquatic life or where the fountains or ponds are equipped with a recirculation system.
- 8) Use of water from hydrants is limited to fire fighting, related activities, or other activities necessary to maintain public health, safety and welfare, except that use of water from designated fire hydrants for construction purposes may be allowed under special permit from the Utility.
- 9) Water waste is prohibited. Examples are: failing to repair a controllable leak within a reasonable period after been given notice of the leak; washing sidewalks, driveways, parking areas, streets, tennis courts, patios, or other paved areas, flushing gutters, and the use of water to wash buildings and houses.

Stage 3 restrictions do not apply to:

- 1) Necessary use of water (NOT landscape irrigation) by the Utility in pursuit of its functions for the benefit of the public (i.e. capital improvement or construction projects).
- 2) Necessary use of water for land development and building construction, such as dust control, road base installation, flushing lines and concrete work.
- 3) Necessary use of water for repair of water distribution facilities, irrigation systems, and plumbing.
- 4) The use of water under a variance granted by the Utility.

The Utility's requirement of compliance with these mandatory restrictions remains in effect until further notice. Should you have any questions or need clarification, please contact Crossroads Utility Services at 512-246-1400.