

# Reminder of Stage 2 Water Restrictions

This is a reminder that Travis County MUD Numbers 11, 12 and 13 are currently under Stage 2 of their Drought Contingency Plan which sets forth rules pertaining to water usage. These MUDs buy water from the West Travis County Public Utility Agency, (WTCPUA) which mandates that MUDs 11, 12 and 13 follow the same level of water restrictions.

- even-numbered street addresses: Thursday and Sunday
- odd-numbered street addresses: Wednesday and Saturday

Residents are prohibited from watering between the hours of 10 AM and 7 PM.

Commercial watering is permitted on Tuesday and Friday.

Stage 2 also imposes additional restrictions on non-essential water use. The complete list of restrictions can be found by going to the website at [crossroadsus.com](http://crossroadsus.com) and clicking on **My District**. The following are excerpted for your information:

- Washing vehicles is prohibited except on designated watering days
- Operation of ponds and fountains is prohibited
- Washing sidewalks or allowing water to run off property is prohibited

**The District has also confirmed the following exception:**

Customers may water if using a handheld hose with a positive pistol grip nozzle or other device which automatically shuts off water flow at any time, on any day. Compliance with this schedule is mandatory and violators will be subject to monetary penalties, as well as disconnection of water utilities.

- First violation - \$200.00 fine
- Second violation - \$500.00 fine
- Third violation - Water meter is subject to removal

If you have questions about the restrictions, or want to report a violation, please contact Crossroads Utility Services at 512-246-1400.

You can review the District's entire drought contingency plan by going to the website at [crossroadsus.com](http://crossroadsus.com) and clicking on **My District**.