

CERTIFICATE FOR ORDER

THE STATE OF TEXAS §
 §
COUNTY OF WILLIAMSON §

I, the undersigned officer of the Board of Directors of Williamson County Municipal Utility District No. 11, hereby certify as follows:

1. The Board of Directors of Williamson County Municipal Utility District No. 11 convened in regular session on July 14, 2020, and the roll was called of the members of the Board:

Alan Tillman	President
Terry J. Ripperda	Vice President
Gary N. Beasley	Secretary
Linda Burns	Assistant Secretary
Sandy K. Rauh	Director

and all of said persons were present except Director Burns, thus constituting a quorum. Whereupon, among other business, the following was transacted at the meeting: a written

AMENDED RATE ORDER

was introduced for the consideration of the Board. It was then duly moved and seconded that the order be adopted, and, after due discussion, the motion, carrying with it the adoption of the order, prevailed and carried unanimously.

2. A true, full, and correct copy of the aforesaid order adopted at the meeting described in the above and foregoing paragraph is attached to and follows this certificate; the action approving the order has been duly recorded in the Board’s minutes of the meeting; the persons named in the above and foregoing paragraph are the duly chosen, qualified, and acting officers and members of the Board as indicated therein; each of the officers and members of the Board was duly and sufficiently notified officially and personally, in advance, of the time, place, and purpose of the aforesaid meeting, and that the order would be introduced and considered for adoption at the meeting, and each of the officers and members consented, in advance, to the holding of the meeting for such purpose; the meeting was open to the public as required by law; and public notice of the time, place, and subject of the meeting was given as required by Chapter 551, Texas Government Code, and Section 49.063, Texas Water Code, as suspended by the Governor of the State of Texas.

SIGNED AND SEALED on July 14, 2020.

/s/ Gary N. Beasley

Secretary, Board of Directors

(SEAL)



WILLIAMSON COUNTY MUNICIPAL UTILITY DISTRICT NO. 11

AMENDED RATE ORDER AND REGULATIONS
GOVERNING WATER AND SANITARY SEWER
LINES AND CONNECTIONS AND THE
DISTRICT'S STORMWATER SYSTEM

Effective: July 14, 2020

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Exhibit "A" - Standard Sanitary Sewer Usage Rates

Exhibit "B" - Service Agreement

Exhibit "C" - Backflow Prevention Assembly Test and Maintenance Report

Exhibit "D" - Customer Service Inspection Certificate

Exhibit "E" - Tap and Fee Application

Exhibit "F" - Water/Wastewater Service Application

**AMENDED RATE ORDER AND REGULATIONS GOVERNING
WATER AND SANITARY SEWER LINES AND CONNECTIONS AND
THE DISTRICT'S STORMWATER SYSTEM**

WHEREAS, Williamson County Municipal Utility District No. 11 (the "District") has constructed a water, sewer and storm drainage system to provide service to residential and commercial establishments within the District (the "System"); and

WHEREAS, it is necessary that fees, charges, and conditions be established for service from the District's System; and

WHEREAS, the District has been asked by the State Legislature to adopt and implement a program of water conservation aimed at reducing the consumption of water, reducing the loss or waste of water and improving efficiency in the use of water; and

WHEREAS, it is the District's intent to establish rates for service from the District's System that will encourage sound management of the District's water usage and conservation practices by users within the District; and

WHEREAS, the escalating rates for increased water usage herein adopted by the District are intended to promote conservation and efficient management of the District's water resources; Now, Therefore,

BE IT ORDERED BY THE BOARD OF DIRECTORS OF WILLIAMSON COUNTY MUNICIPAL UTILITY DISTRICT NO. 11 THAT:

Section 1: Definitions. The following words or phrases shall have the meanings indicated below:

- A. **"City Community Impact Fees"** means the water and wastewater impact fees charged by the City of Round Rock (the "City") for new development and/or new connections to be served by the City's water and wastewater systems, which water and wastewater fees may be amended from time to time by the City.
- B. **"Single Family Residential User"** means a user of the District's System that consists of one residence designed for use and occupancy by a single family unit.
- C. **"Non-Single Family Residential User"** means any user of the District's System other than a Single Family Residential User including, but not limited to, apartments, multi-family dwelling units, and commercial establishments.
- D. **"Public Space User"** means any user of the District's System for public or open spaces including homeowner association esplanades, lakes, recreational areas or green spaces ("Public Spaces").

- E. **“Non-Taxable User”** means any user of the District’s water and sewer system that is exempt from ad valorem taxation by the District under the State Property Tax Code, including, but not limited to, schools and churches.
- F. **“Living Unit Equivalent”** shall mean and refer to a residence designed for use and occupancy by a single family unit or, in the case of a Non-Single Family Residential User, its equivalent pursuant to the following schedule:

<u>Meter Size</u>	<u>Living Unit Equivalent</u>
5/8"	1
3/4"	1.5
1"	2.5
1-1/2"	5
2"	8
3"	15
4"	25
6"	80
8"	140
10"	220
12"	270

- G. **“User”** means any user of the District’s System.
- H. **“Best Management Practices (“BMPs”)** Schedules of activities, prohibitions of practices, maintenance procedures, structural controls, local ordinances, and other management practices to prevent or reduce the discharge of pollutants. BMPs also include treatment requirements, operating procedures, and practices to control runoff, spills or leaks, waste disposal, or drainage from raw material storage areas.
- I. **“Construction Activity”** Soil disturbance, including clearing, grading, excavating, and other construction related activities (e.g., stockpiling of fill material and demolition); and not including routine maintenance that is performed to maintain the original line and grade, hydraulic capacity, or original purpose of the site (e.g., the routine grading of existing dirt roads, asphalt overlays of existing roads, the routine clearing of existing right-of-ways, and similar maintenance activities). Regulated construction activity is defined in terms of small and large construction activity.
- J. **“Small Construction Activity”** is construction activity that results in land disturbance of equal to or greater than one (1) acre and less than five (5) acres of land. Small Construction Activity also includes the disturbance of less than one (1) acre of total land area that is part of a larger common plan of development or sale if the larger common plan will ultimately disturb equal to or greater than one (1) and less than five (5) acres of land.

- K. **“Large Construction Activity”** is construction activity that results in land disturbance of equal to or greater than five (5) acres of land. Large Construction Activity also includes the disturbance of less than five (5) acres of total land area that is part of a larger common plan of development or sale if the larger common plan will ultimately disturb equal to or greater than five (5) acres of land.
- L. **“Discharge”** When used without a qualifier, refers to the discharge of stormwater runoff or certain non-stormwater discharges as allowed under the authorization of the Texas Commission on Environmental Quality’s (“TCEQ”) TPDES Construction General Permit TXR150000.
- M. **“Notice of Intent (“NOI”)** A written submission to the executive director from an applicant requesting coverage under the TCEQ TPDES Construction General Permit TXR150000.
- N. **“Notice of Termination”** A written submission to the executive director from a permittee authorized under a general permit requesting termination of coverage under the TCEQ TPDES Construction General Permit TXR150000.

Section 2: Tap and Inspection Fees.

- A. **Single Family Residential Users.** Prior to connection to the District’s System, a tap fee for water service as set forth herein shall be paid to the District to cover the cost of said connection and the cost of providing the water meter. The tap fee shall be equal to \$600.00 per Living Unit Equivalent. All tap fees shall also include an additional charge for the City Community Impact Fees as required by the City.

Prior to connection to the District’s System, a tap fee for sanitary sewer service shall be paid to the District in the amount of \$450.00 per Living Unit Equivalent plus City Community Impact Fees.

- B. **Non-Single Family Residential Users.** Prior to connection to the District’s System, a tap fee for water service shall be paid to the District equal to three (3) times the District’s actual cost of installing the meter plus the costs of the necessary service lines, and repairing or restoring any yards, sidewalks, streets, landscaping, concrete or other improvements, affected by the installation (the “Installation Costs”). All tap fees shall also include an additional charge for the City Community Impact Fees. The District’s operator will notify the user of the Installation Costs.

Prior to connection to the District’s System, a tap fee for sanitary sewer service shall be paid to the District equal to three (3) times the District’s actual cost of installing the sewer tap plus the costs of the necessary service lines and repairing or restoring any yards, sidewalks, streets, landscaping, concrete or other improvements, affected by the installation (the “Installation Costs”). All tap fees

shall also include an additional charge for the City Community Impact Fees. The District's operator will notify the user of the Installation Costs.

C. **Non-Taxable Users.**

(1) Non-Taxable Users shall pay a tap fee for water service equal to the District's actual cost of installing the meter and any necessary service lines and the cost of repairing or restoring any yards, sidewalks, streets, landscaping, concrete or other improvements affected by the installation (as determined by the District's operator, together with the District's consultants) plus the District's actual cost of the facilities necessary to provide District services to the Non-Taxable User that are financed or to be fully or partially financed by the District's tax bonds (as determined by the District's consultants and approved by the Board of Directors) (the "Non-Taxable User Installation Costs"). The District's operator, together with the District's consultants, will determine the Non-Taxable User Installation Costs, which will then be approved by the Board of Directors and be sent to the User. The tap fee shall include an additional charge for City Community Impact Fees.

(2) Prior to connection to the District's System, a tap fee for sanitary sewer service shall be paid to the District equal to the District's actual cost of installing the sewer tap, if made by the District, and any necessary service lines and the cost of repairing or restoring any yards, sidewalks, streets, landscaping, concrete or other improvements affected by the installation (as determined by the District's operator, together with the District's consultants) plus the District's actual cost of the facilities necessary to provide District services to the Non-Taxable User that are financed or to be fully or partially financed by the District's tax bonds (as determined by the District's consultants and approved by the Board of Directors) (the "Non-Taxable User Installation Costs"). The District's operator, together with the District's consultants, will determine the Non-Taxable User Installation Costs, which will then be approved by the Board of Directors and be sent to the User. The tap fee shall include an additional charge for City Community Impact Fees.

D. **Public Space User.** All Public Space Users shall be required to have meters installed, which shall be installed by the Public Space Users at their own expense. A user requesting a water or sanitary sewer tap for Public Spaces shall pay all required City Community Impact Fees.

E. **Irrigation Systems.** Prior to connection to the District's water system, a tap fee for irrigation systems that have been authorized by the District and that are to be used solely for the purpose of providing irrigation water to landscaped areas within the District shall be paid to the District. The tap fee for irrigation systems shall be equal to the tap fee for water service for the applicable category of User.

All such connections to the District's water system shall be made by a representative of the District.

- F. **City Community Impact Fees.** The City Community Impact Fees for the District's Users shall be equal to the water and wastewater impact fees charged by the City of Round Rock for new development and/or new connections to be served by the City of Round Rock's water and wastewater systems, which water and wastewater impact fees may be amended from time to time by the City of Round Rock.
- G. **Construction Plan Review.** The District's Engineer reviews all construction plans for all commercial and subdivision development (i.e., all Small Construction Activities and all Large Construction Activities) within the District's boundaries. Construction plans will not be approved by the District's Engineer without sufficient confirmation that the requirements of the Construction General Permit will be required during construction.
- H. **Water and Sewer Connection Inspection.** All connections to the District's water and sewer system shall be inspected by the District's operator or its subcontractor prior to being covered in the ground. All connections to the District's water and sewer system shall be made in accordance with the provisions of the Rules and Regulations Governing Water and Sanitary Sewer Lines and Connections. In the event a water or sewer connection is made and covered without such inspection, water service at such location shall be terminated and shall not be allowed until an approved water and sewer connection inspection has been performed. If a water or sewer connection fails the inspection, an additional inspection is required and, prior to reinspection, the User must pay a fee to the District for such reinspection according to the following schedule: \$75.00 per Single Family Residential connection, \$100.00 per Non-Single Family Residential connection, and \$100.00 per Non-Taxable connection.
- I. **Stormwater System Inspection.** The District Engineer will make periodic construction site observations for proposed commercial and subdivision development (small and large construction, as defined by TCEQ in Part 1 of the Texas Pollutant Discharge Elimination System ("TPDES") General Permit TXR040000) within the District boundaries. The regular construction site observations will include confirmation that the construction stormwater runoff controls are being implemented and functioning as they were designed/intended.
- J. **Pre-Facility Inspection.** All builders or contractors for Non-Single Family Residential Users within the District must contact the operator, prior to starting any work on property within the District, to do an inspection to verify District facilities. If any District facility is either damaged or cannot be located, the operator will make necessary repairs or locate and make visible such facility at the expense of the District. A copy of the inspection will be given to the builder's

or contractor's representative. After the inspection and any necessary work is completed, the builder or contractor will then be responsible for paying the costs of all damages, adjustments, relocations and repairs found during the Final Facility Inspection. The cost for each inspection is \$50.00.

K. Final Facility Inspection. After construction has been completed on the property, but before service is transferred to a Non-Single Family Residential User, the District's operator will conduct a Final Facility Inspection to reinspect the water tap, meter and all other District facilities on the property. In connection with the above inspection or any other time, the property owner, builder or contractor will be held responsible for any damages or adjustments to District facilities or other conditions that might reasonably be expected to cause damage to District facilities, and the cost of correcting such conditions, repairing, adjusting or relocating the facilities (the "Backcharges"). Such charges are payable immediately and shall be paid before service shall be initiated to a User. If any reinspections of the facilities are required to ensure that the District's facilities are repaired, relocated or adjusted, a fee of \$50.00 shall be charged for each such reinspection before service will be transferred to a subsequent User. Payment of the Backcharges, or any \$50.00 inspection or reinspection fees, shall be made on or before the 30th day after the date of the invoice for said charges. The District may withhold the provision of service to the property or to other property owned by any User, property owner, builder or contractor who has failed to timely pay the Backcharges or any \$50.00 inspection or reinspection fee, including specifically the provision of additional taps; provided, however, the District shall follow the notification procedures set forth in this Rate Order prior to withholding the provision of service.

L. Grease Trap Inspection. For each grease trap installed for Non-Single Family Residential Users, there shall be charged a monthly flat rate inspection fee of \$50.00. If the operator is required to reinspect the grease trap, such reinspection shall be charged at the same \$50.00 rate.

M. Customer Service and Other Plumbing Inspections.

(1) **Single Family Residential Users.** For the customer service and other plumbing inspections required by Section 8.E. of this Rate Order there shall be a charge of \$300.00 for Single Family Residential Users. If a User fails an inspection and an additional inspection is required, prior to the reinspection the User must pay a fee equal to the District's actual cost of the reinspection.

(2) **Non-Single Family and Non-Taxable Users.** For the customer service and other plumbing inspections required by Section 8.E. of this Rate Order for Non-Single Family Users and Non-Taxable Users there shall be a charge equal to the District's actual cost of such inspections (as determined by the District's consultants and approved by the Board of

Directors). If a User fails an inspection and additional inspection is required, prior to the reinspection the User must pay a fee equal to the District's actual cost of the reinspection.

N. Builder Responsibilities.

(1) **Street Cleaning.** The builder and developer will be responsible for ensuring that the street in front of their lots stays free from the accumulation of trash, sediment, dirt, and all other debris. Street cleaning will be done by street scraping or by using a vacuum sweeper. Washing sediments into the sewer inlets is prohibited by the District, the TCEQ, and the EPA.

(2) **Concrete Wash-Out Site.** Each builder will provide a single, dedicated concrete wash-out site on one of the builder's reserved lots, for use during construction. The site selected will be reviewed with the District and developer, and an identification sign must be erected on the site by the builder prior to use.

The builder will clean and maintain the site as necessary and is responsible for the proper and legal disposal of concrete. Silt fencing must be installed along the curb in front of the wash-out site as well as an access pad.

The builder will inform its subcontractors of the location and purpose of the concrete wash-out site.

(3) **Disposal of Waste Materials.** . Material removed from the site must be disposed of in accordance with 30 TAC Chapters 330 or 335, as applicable.

(4) **Stormwater Pollution Prevention Plan ("SWP3").** All Small and Large Construction Activities, as defined by TCEQ in Part 1 of the TPDES General Permit TXR040000, are required under Part III, Section B(3)(b)(2)(d) of the TPDES General Permit TXR040000 to develop and implement a SWP3 in accordance with TCEQ's TPDES Construction General Permit TXR150000 ("CGP"). A copy of the CGP Notice of Intent ("NOI") filed with TCEQ must also be provided to the District's Engineer prior to commencing construction. A copy of the SWP3 must be kept on site and made available to the District's Engineer or representative and TCEQ.

(5) **Access.** The District's Engineer or other designated representative shall be allowed to enter onto the affected land in order to inspect and monitor conditions on the land during the plan approval stage and during all periods of development and construction.

(6) **Agents.** Each Builder or developer must provide the District with the name, phone number, email address, and current street address of one

designated agent to whom any notice required or permitted to be given by the District under this order may be given.

- (7) **Other Builder Responsibilities.** The builder is responsible for observing all signs and for enforcing the District's Rate Order with all employees, suppliers, and subcontractors. Builders are responsible for conducting regular inspections of their erosion control measures to ensure they are functioning properly.
- (8) **Failure to Comply.** Failure of a builder to comply with these builder responsibilities will be considered a violation of this Rate Order and will subject the builder to penalties in this Rate Order. Further, the District, at its sole option, may perform or have performed any of the builder's responsibilities and backcharge the builder for the cost. Failure to timely pay a backcharge will subject the builder to termination of service in accordance with this Rate Order or withholding of taps in accordance with this Rate Order.

Section 3: Platting and Permit Requirements.

- A. **Platting Requirement.** Prior to initially connecting to the District's System, a Non-Single Family Residential User shall submit to the District's engineer proof that the User's property has been platted in accordance with the subdivision ordinances of the City. Acceptable proof of platting includes a copy of the recorded plat, or a certificate from the City that the property has been platted or that the property is legally exempt from the platting process.
- B. **Architectural Review Committee Requirement.** Prior to initially connecting to the District's System, a User shall submit to the District's operator proof that the Architectural Review Committee has approved the specific home or commercial plans for the improvements to be placed on the lot.

Section 4: Regulatory Assessment. Pursuant to the Texas Water Code, each User of the District's water and sanitary sewer system is hereby assessed a charge of one-half of one percent of the District's charge for water and sewer service. This assessment is not included in the rate schedules listed below. Each User shall be billed, in addition to the water and sewer rates set forth below, this regulatory assessment. The collected regulatory assessments will be forwarded to the TCEQ, as required by the Texas Water Code, and used to pay costs and expenses incurred in its regulation of water districts.

Section 5: Water and Sewer Rates.

- A. **Single Family Residential User and Builder Connections.** Each Single Family Residential User and Builders within the District shall be charged for service on a monthly basis according to the volume of water used and in accordance with the following schedule:

Basic Services Fee

\$29.00

Water and Sewer Base Fee

Charge per Single Family Residential User equivalent connection

Plus Usage Charges Below

Water Usage Charge

\$3.35

Water rate per 1,000 gallons metered water for usage between 0 gallons and 10,000 gallons

\$3.75

Water rate per 1,000 gallons metered water for usage between 10,000 gallons and 30,000 gallons

\$4.25

Water rate per 1,000 gallons metered water for usage over 30,000 gallons

Sewer Usage Charge

\$4.30

Sewer rate per 1,000 gallons metered water, subject to limitations set forth below

Sewer charges for Single Family Residential Users shall not exceed the average usage established during the billing periods of the prior December through February. New Users, with no historical usage for the December through February period, shall be billed for sewer usage which does not exceed adopted Standard Sanitary Sewer Usage Rates attached hereto as **Exhibit "A"**.

- B. **Non-Single Family Residential User.** After initial occupancy, each Non-Single Family Residential User within the District and each unit occupied by a separate business, including separate establishments within a single building, shall be charged for service on a monthly basis according to the volume of water used and in accordance with the following schedule:

Basic Services Fee

\$18.00

Water and Sewer Base Fee

Charge per unit for apartments and multi-family residential Users and charge per Living Unit Equivalent for all other Users

Plus Usage Charges Below

Water Usage Charge

\$3.35

Water rate per 1,000 gallons metered water for usage between 0 gallons and 10,000 gallons

\$3.75	Water rate per 1,000 gallons metered water for usage between 10,000 gallons and 30,000 gallons
\$4.25	Water rate per 1,000 gallons metered water for usage over 30,000 gallons

Sewer Usage Charge

\$4.30	Sewer rate per 1,000 gallons metered water, subject to limitations set forth below
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Sewer charges for Non-Single Family Residential Users shall not exceed the average usage established during the billing periods of the prior December through February. New Users, with no historical usage for the December through February period, shall be billed for sewer usage which does not exceed adopted Standard Sanitary Sewer Usage Rates attached hereto as **Exhibit "A"**.

- C. **Public Space User - Potable Water Supply.** Water service from the District’s potable water supply will be provided to Public Spaces within the District at a rate of \$2.85 per 1,000 gallons of water usage per month. In order to promote conservation of the District’s water supply, however, Public Space Users will pay an increased rate to be set by the District if the District determines that the Public Space User’s water usage is excessive, inefficient, and/or wasteful.

Public Space User - Irrigation Water Well. Water service from the District’s irrigation water well (non-potable) will be provided to the Teravista Homeowners Association for Public Spaces at a rate of \$2.00 per 1,000 gallons of water usage per month.

- D. **Non-Taxable User.** Each unit occupied by a separate business, including separate establishments within a single building, shall be charged for service on a monthly basis according to the volume of water used and in accordance with the following schedule:

<u>Basic Services Fee</u>	<u>Water and Sewer Base Fee</u>
\$15.00	Minimum monthly charge per Single Family Residential User equivalent connection for water as determined by the District’s engineer (includes first 1,000 gallons usage)

Plus Usage Charges Below

Water Usage Charge

\$3.35	Water rate per 1,000 gallons metered water for usage between 0 gallons and 10,000 gallons
\$3.75	Water rate per 1,000 gallons metered water for usage between 10,000 gallons and 30,000 gallons
\$4.25	Water rate per 1,000 gallons metered water for usage over 30,000 gallons

Sewer Usage Charge

\$4.30	Sewer rate per 1,000 gallons metered water, subject to limitations set forth below
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Sewer charges for Non-Taxable Users shall not exceed the average usage established during the billing periods of the prior December through February. New Users, with no historical usage for the December through February period, shall be billed for sewer usage which does not exceed adopted Standard Sanitary Sewer Usage Rates attached hereto as **Exhibit "A"**.

- E. **Irrigation Systems for Non-Single Family Residential Users and Non-Taxable Users.** Metered water connections authorized by the District and established solely for the purpose of providing water to irrigation systems shall be charged for service on a monthly basis in accordance with the corresponding schedule for the type of user.
- F. **Garbage and Recycling Service.** Each Single Family Residential User shall receive basic curbside garbage and recycling service. No exceptions will be made.
- G. **Rate Reduction.** At the sole discretion of the Board of Directors of the District, the District may grant a water and sewer rate reduction for uncharacteristically high usage to a User who can demonstrate that such usage was the result of a water line leak and that such leak has been repaired. In such instances the District may charge the User the wholesale rates paid by the District for such water and sewer usage.

Section 6: Temporary Water Service.

- A. The District's operator shall be authorized to make a temporary connection to any fire hydrant or flushing valve upon receipt of a written request for temporary

water service. Such temporary service shall be supplied only through a District meter installed by the District's operator.

- B. The person applying for temporary water service shall be required to deposit \$1,200.00 with the District to secure the payment for water supplied by the District and the safe return of the District's meter. Upon receipt of full payment for temporary water used and return of the meter in good condition, the deposit will be returned; provided, however, any damage to the meter or unpaid balances will be paid from the deposit.
- C. The fee for temporary water service shall be \$120.00 per month plus \$3.75 per 1,000 gallons of water delivered through the meter.

Section 7: Plumbing Material Restrictions.

- A. **Prohibition on Use of Specified Materials.** The use of the following plumbing materials are prohibited in any and all improvements connected to the District's water system:
 - (1) Any pipe or pipe fitting which contains more than a weighted average of 0.25% lead; and
 - (2) Any solder or flux which contains more than 0.2% lead.

Section 8: Plumbing Regulations; Prohibition Against Cross-Connections and Unacceptable Plumbing Practices; Penalty for Violation. Pursuant to Chapter 290 of the Texas Administrative Code, the District adopts the following plumbing regulations, which apply to all Users of the District's potable water distribution system.

- A. **Service Agreements.** Prior to receiving service from the District to new construction or to buildings containing new plumbing fixtures, a User must execute a Service Agreement in the form attached to this Rate Order as **Exhibit "B"**.
- B. **Plumbing Fixtures.** A User is not permitted to install any plumbing fixture which is not in compliance with a state approved plumbing code and the plumbing code, if any, required by the city in whose jurisdiction the District is located.
- C. **Prohibition Against Water Contamination.** No direct connection between the District's potable water distribution system and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the District's potable water distribution system by the installation of an air-gap or an appropriate backflow prevention device in accordance with state plumbing regulations. In addition, all pressure relief valves and thermal expansion devices must be in accordance with state plumbing codes and the

plumbing code, if any, required by the city in whose jurisdiction the District is located.

- D. **Backflow Prevention Assemblies**. All sprinkler systems, spas and pools must have backflow prevention assemblies installed by the User at the User's sole cost and expense. In addition, the District, in its sole discretion, may require a User to install a backflow prevention assembly at any meter(s) servicing such a User's property. The District, in its sole discretion, also may require any User to install other backflow prevention assemblies at any fixture in order to prevent contamination of the District's potable water distribution system or if the User's plumbing system poses a high health hazard. A high health hazard is defined by the TCEQ as a "cross-connection, potential cross-connection, or other situation involving any substance that could cause death, illness, spread of disease, or has a high probability of causing such effects if introduced into the potable drinking water supply." If the District determines that a User must install a backflow prevention assembly as a protection against a high health hazard, the backflow prevention assembly used must comply with a state approved plumbing code and the plumbing code, if any, required by the city in whose jurisdiction the District is located, and must be tested and certified at least annually by a recognized backflow prevention assembly tester. A list of certified backflow prevention assembly inspectors can be obtained from the local office of the TCEQ.

The User is responsible for insuring that all backflow prevention assemblies are tested upon installation by a certified backflow prevention assembly tester. The User is solely responsible for the cost of this test. If the District requires the installation of a backflow prevention assembly in order to prevent a serious threat to the District's public water supply, then the District, in its sole discretion, may immediately terminate service to the User. In that event, service will not be restored until the backflow prevention assembly has been installed and tested and a signed and dated original of a "Backflow Prevention Assembly Test and Maintenance Report" in the form attached to this Rate Order as **Exhibit "C"** has been provided to the District's operator.

If the District determines that a backflow prevention assembly must be installed pursuant to this Rate Order for reasons other than to eliminate a serious threat to the District's public water system, the User must install the backflow prevention assembly within five (5) working days after receipt of notice from the District that such installation is required. In addition, the User must provide the District's operator with a signed and dated original of a "Backflow Prevention Assembly Test and Maintenance Report" in the form attached to this Rate Order as **Exhibit "C"** within three (3) working days of the installation of the backflow prevention assembly and within three (3) working days of any subsequent repair, maintenance or testing of such assembly. If the User fails to provide the testing certificate within this time, the District, in its discretion, may terminate service to

the User pursuant to the terms of this Rate Order. The District's operator will retain such reports for a minimum of three (3) years.

- E. **Customer Service Inspections.** A customer service inspection is required prior to the time the District (i) provides continuous water service to new construction, (ii) provides water service to private plumbing facilities that have been added to existing construction or materially improved or corrected, or (iii) continues service to a User when the District has reason to believe that cross-connections or other unacceptable plumbing practices exist. The cost of such customer service inspection will be the sole responsibility of the User. The appropriate builder and his certified plumber will ensure that the inspection is performed for Single Family Residential Users. Customer service inspections, which the User must cause to be performed at its expense, include an inspection prior to the pouring of a slab, an inspection prior to the installation of sheet rock, and a final plumbing inspection. All fees relating to the customer service inspection shall be paid by the User prior to the inspection.

Prior to initiating service to new construction or buildings containing new plumbing fixtures, the appropriate builder and his certified plumber will prepare a signed and dated "Customer Service Inspection Certification" in the form attached to this Rate Order as **Exhibit "D"**. The District's operator will retain such inspection certifications for a minimum of ten (10) years. If the User requests a copy of the Certification, the District's operator will provide the User with the Certification. In connection with the customer service inspection, the User shall allow its property to be inspected by the District's operator during normal business hours for possible cross-connections and other unacceptable plumbing practices which violate this Rate Order. Thereafter, the District's operator or its subcontractors may, at the discretion of the District and/or the District's operator, periodically inspect a User's plumbing system during normal business hours for the purpose of identifying possible cross-connections and other unacceptable plumbing practices which violate this Rate Order.

- F. **Prohibition Against Cross-Connections.** No cross-connection between the District's potable water distribution system and a private water system is permitted. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly must be properly installed and such assembly must be annually inspected and tested by a certified backflow prevention device tester. By accepting service from the District, all Users agree to allow such annual inspection and testing of backflow prevention assemblies to take place during normal business hours. If any User refuses to allow such annual inspection and testing, service to such User will be discontinued until such inspection and testing is completed.

No connection which allows water to be returned to the District's potable water distribution system is permitted. This includes, but is not limited to, any device

pursuant to which water is removed from the District's potable water distribution system, circulated through a User's system for condensing, cooling and heating of fluids or industrial processes, including but not limited to a heat exchange system, and routed back to the District's potable water distribution system.

- G. **Notice of Unacceptable Plumbing Practices.** The District shall notify the User in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the customers service inspection, the final plumbing inspection, any periodic reinspection, or any other inspection. At its sole cost and expense, the User shall immediately correct any unacceptable plumbing practice on its premises and properly install, test and maintain any backflow prevention device required by the District within two (2) working days of receipt of notice of the improper cross-connection. The User shall provide copies of all testing and maintenance records on such devices to the District within three (3) working days of the testing or maintenance. If the User fails to correct the noted unacceptable plumbing practice, the District may immediately terminate water service or, at the User's sole cost and expense, eliminate the cross-connection or correct the unacceptable plumbing practice.
- H. **Penalty for Violation.** The failure of a User to comply with the terms of this section will be considered a violation of this Rate Order. If such a violation occurs, or if the District determines the existence of a serious threat to the integrity of the District's water supply, the District, in its sole option, may, in addition to all other legal remedies available to it, including those remedies set out in this Rate Order, immediately terminate service or, at the User's sole cost and expense, install the plumbing fixtures or assemblies necessary to correct the unacceptable plumbing practice. If the District terminates service in order to preserve the integrity of the District's water supply, service will be restored only when the source of the potential contamination no longer exists or until additional safeguards have been taken. Any and all expenses associated with the enforcement of this section shall be billed to the User.

Section 9: Swimming Pool Inspections and Fee. Every User who plans to construct or install a swimming pool within the District shall notify the District's operator in writing prior to commencing construction of the pool. Upon notification by the User of the intention to construct or install a swimming pool, the User shall pay an inspection fee of \$50.00. After the notification is received, the District's operator shall ensure that all drains from the swimming pool are connected to the District's sanitary sewer system. After the drains have been installed, the User shall notify the District's operator, who shall make an inspection of all swimming pool drains to verify that the proper connection is made, before service is authorized for said swimming pool.

Section 10: Sewer Regulations.

A. Quality of Sewage

- (1) **Domestic Waste.** Only ordinary liquid and water-carried waste from domestic activities that is amenable to biological treatment and that is discharged from sanitary conveniences of buildings connected to a public sanitary sewer system shall be discharged into the District's sanitary sewer lines and all such waste shall comply with the City's Sewage Pretreatment Program. Waste resulting from any process of commerce or industry may not be discharged into the District's sanitary sewer lines except as authorized pursuant to subsection (2) below.

- (2) **Commercial and Industrial Waste.** All discharges other than waste described in subsection (1) are prohibited unless the user has applied to and received written authorization from the District for such discharge and such discharge complies with the City's Sewage Pretreatment Program. The applicant must file a statement with the District containing the following information:
 - (a) Name and address of applicant;
 - (b) Type of industry, business, activity, or other waste-creative process;
 - (c) Quantity of waste to be discharged;
 - (d) Typical analysis of the waste;
 - (e) Type of pretreatment proposed; and
 - (f) Such other information as the District may request in writing.

The District shall have the right to reject any application for discharge of non-domestic waste into the District's sanitary sewer lines if the District determines in its sole discretion that the proposed discharge may be harmful to the District's sanitary sewer system or the environment. The District also shall have the right in approving any application for the discharge of non-domestic waste to impose any limitations on such discharge that the District determines in its sole discretion to be necessary to protect the District's sanitary sewer system or the environment.

- (3) **National Categorical Pretreatment Standard.** If a user is subject to a national categorical pretreatment standard pursuant to regulations promulgated by the EPA under Section 307 of the federal Clean Water Act, the user is prohibited from discharging pollutants into the District's sanitary sewer system in violation of applicable categorical pretreatment standards.

- (4) **District Testing; Pretreatment.** The District shall have the right to sample and test any User's discharge at the discretion of the District's operator,

with no limit as to the frequency of the tests, and to charge the User for the District's cost of such sampling and testing. The District also shall have the right to require pretreatment, at the User's expense, of any discharge of non-domestic waste if the District determines in its sole discretion that pretreatment of such waste is necessary to protect the District's sanitary sewer system or the environment, even if pretreatment is not otherwise required pursuant to subsection (3) above.

B. Rules and Regulations Governing Water and Sanitary Sewer Lines and Connections.

(1) Service Lines

- (a) Service line is defined as the sewer line from the foundation of the house or commercial building to the sewer line owned by the District.
- (b) Only one service line connection to the District's sanitary sewage collection system is permitted for each residence or commercial building.
- (c) Only the following types of pipe and fitting materials are approved for constructing service lines. Pipe and fittings in each individual service line will be of identical material.
 - (i) Ductile iron (DI) pipe conforming to AWWA C-151, Class 53 with flanges being Class 125 as shown in ANSI/ASME B16.1 and with rubber joint material conforming to ANSI/ASME C150/A21.50 with polyethylene.
 - (ii) Polyethylene (PE) tubing, high density, high molecular weight conforming to ASTM D2737.
 - (iii) Polyvinyl chloride (PVC) non-pressure pipe conforming to D3034, SDR-35 with rubber joint material conforming to ASTM D3212.
- (d) Minimum sizes of gravity service lines shall be as follows:
 - (i) Residential -- 4 inches in diameter.
 - (ii) Commercial -- 6 inches in diameter.
- (e) Minimum grades for gravity service lines shall be as follows:
 - (i) 4 inch pipe -- one foot drop per hundred feet (1%).

- (ii) 6 inch pipe -- eight and three-eighths inches drop per hundred feet (0.7%).
- (iii) 8 inch pipe -- six inches drop per hundred feet (0.50%).
- (f) Maximum grades for gravity service lines shall be as follows:
 - (i) 4 inch pipe -- two and one-half feet drop per hundred feet (2.5%).
 - (ii) 6 inch pipe -- one and one-half feet drop per hundred feet (1.5%).
 - (iii) 8 inch pipe -- one foot drop per hundred feet (1%).
- (g) Minimum size for pressure service lines shall be as follows:
 - (i) Residential - 1.5 inches in diameter.
- (h) Construct service lines to true alignment and grade. Warped and sagging lines will not be permitted.
- (i) Sample wells are required for all non-residential service lines (multi-family service lines are exempt from the requirement for sample wells). The sample well shall be brought to the surface adjacent to the property line. The sample well shall be considered a "cleanout" when figuring spacing between cleanouts as described in Section 3 below.
- (j) All restaurants, school cafeterias, church cafeterias, and other facilities where food is served to the public shall have grease traps installed.

(2) **Connection of Building Sewer Outlet to Service Lines**

- (a) Building tie-on connection will be made directly to the stub-out from the building plumbing at the foundation on all waste outlets.
- (b) Water-tight adapters of a type compatible with the materials being joined will be used at the point of connection of the service line to the building plumbing. No cement grout materials are permitted.
- (c) Existing "wye" and stack connections must be utilized for connection of the service line to the sewer main unless an exception is permitted by the District's operator.

- (3) **Fittings and Cleanouts, Sampling Wells, Grease Traps, and Lint Traps**
- (a) No bends or turns at any point will be greater than 45 degrees.
 - (b) Each horizontal service line will be provided with a cleanout at its upper terminal; and each such run of piping which is more than ninety feet in length will be provided with a cleanout for each ninety feet or fraction thereof, in the length of such piping.
 - (c) Each cleanout will be installed so that it opens in a direction opposite to the flow of the waste and, except in the case of “wye” branch and end-of-the-line cleanouts, cleanouts will be installed vertically above the flow line of the pipe.
 - (d) Cleanout will be made with air-tight mechanical plug.
 - (e) All commercial and industrial customers are required to install sampling wells in accordance with City standards and that are approved by the District’s operator and engineer.
 - (f) All commercial and industrial customers are required to install grease traps in accordance with City standards and that are approved by the District’s operator and engineer. Said customers shall provide the District with a copy of an ongoing contract with a licensed hauler for regular, routine pumping and disposal prior to receiving service from the District and a copy of the cancelled checks evidencing payment for such regular pumping and disposal shall be provided to the operator of the District’s facilities on a regular basis.
 - (g) Any customer or owner that has a building or structure with commercial laundry facilities shall install and have in operation lint traps that are approved by the District’s operator and engineer.
- (4) **Connection Permit**
- (a) A Tap and Fee Application for Water and Sewer Service must be filed prior to construction of the service line and the connection fee should accompany this application. Application forms are available from the District’s operating company as shown on **Exhibit “E”**. Additionally, a Water/Wastewater Service Application, as shown on **Exhibit “F,”** shall also be completed by the applicant at the same time. Construction must not begin until authorized by the District.
 - (b) When the service line is complete, and prior to backfilling the pipe trench, the applicant for sewer service shall request an inspection

of the installation. Requests for inspections shall be made to the District's operator twenty-four hours in advance of the inspection.

- (c) The physical connection to the District's sewer main will be made by use of an adapter of a type compatible with materials being joined. The connection shall be water-tight. No cement grout materials are permitted.
- (d) Backfilling of service lines trench must be accomplished within twenty-four hours of inspection and approval. No debris will be permitted in the trench.
- (e) A connection permit will be granted after inspection confirms that all requirements of these Rules and Regulations have been met.

(5) **Excluded Flow and Waste**

- (a) No waste material which is not biologically degradable will be permitted to be discharged into the District's sewage facilities, including mud and debris accumulated during service line installation.
- (b) The quality of sewage discharged into the District's system must meet all requirements set forth in the District's Rate Order or any other applicable regulations adopted by the District.
- (c) No downspouts, yard or street drains, or gutters will be permitted to be connected into the District's sanitary sewer facilities.
- (d) Swimming pool connections will not be made to the District's sewer system unless approved by the Board.
- (e) The District reserves the right to sample and test any discharges at the discretion of the District's operator or engineer at any time, and to require pretreatment of the discharge at any time at the customer's sole expense based on the result of the discharge test, if it shows that the discharge is not in compliance with these Rules and Regulations, the District's Rate Order, or any other applicable regulations adopted by the District.

Section 11: Maintenance and Repair. It shall be the responsibility of each user to maintain the water and sewer lines from the point of connection to the District's System to the building served.

Section 12: Termination.

- A. The District shall bill each customer monthly for all services rendered in the preceding month. All bills shall be due on the due date as specified on the bills and shall become delinquent if not paid as set forth on the bills. For accounting purposes only, and with District board approval, the District's representative shall write off accounts receivable over ninety (90) days past due. This shall in no way relieve the past due customer of any liability for payment. The District's representative shall turn all overdue accounts over to a collection agency for appropriate action.
- B. A late charge of ten percent (10%) of the amount of the bill shall be added for each monthly billing date the delinquent amount remains unpaid. If a bill remains delinquent for fifteen (15) days, water service shall be discontinued in accordance with this paragraph. Prior to termination, the customer shall be notified of the amount due by letter sent by United States Mail, First Class. Once notice of termination has been sent to a customer, payment of the amount due must be in the form of cash, cashier's check, or money order only. No personal checks will be accepted. A delinquent bill renders the entire account delinquent and the entire account must be paid in full in order to avoid interruption of service. The notice shall state the date upon which water service shall be terminated, which date shall be not less than seven (7) days from the date such notice is sent. Such notice shall state the time and place at which the account may be paid and that any errors in the bill may be corrected by contacting the District's representative, whose telephone number shall also be given in such notice. Provided, however, that in the event the customer contacts the District's representative within such seven (7) day period, the District's representative may, at its opinion, allow the customer to make arrangements to pay the delinquent amount in installments to be approved by the District's representative. After termination of service, payment by the customer of delinquent amounts due and reconnection charges shall be payable only by cash, money order or cashier's check, no personal checks will be accepted.
- C. Water service shall be discontinued in accordance with this paragraph for any account for which a check for payment has been dishonored by the financial institution. Payment by the customer who has presented a dishonored check shall be made by cash, money order or cashier's check. Personal checks will not be accepted.
- D. The District reserves the right to institute suit for the collection of any amounts due and unpaid, together with interest thereon at the maximum legal rate and reasonable attorneys' fees.
- E. Any person, corporation or other entity who violates any provision of this Rate Order, in addition to being subject to the penalties described in this Rate Order, shall be subject to having service terminated; provided, however, that prior to

disconnecting service for violations that do not constitute a hazard to health or safety or endanger the integrity of the District's system, the District shall give written notice by first class mail or otherwise, to such person, corporation or other entity, of the pending disconnection, and shall give such person, corporation or other entity the opportunity to contest, explain or correct the violation of the Rate Order at a meeting of the Board of Directors of the District. Such disconnection shall be in addition to penalties that may be imposed by the District under this Rate Order.

- F. If service to a User is disconnected for nonpayment of a delinquent bill or for any cause legally authorized, a reconnection fee of \$50.00, payable as provided below, shall be paid prior to service being restored. Payment of fees and charges under this section must be in the form of credit card, cash, cashier's check, or money order.
- G. In the event that the District's operator removes a User's meter due to unauthorized reconnection of service subsequent to its termination by the District, a reinstallation fee of \$50.00 shall be paid prior to service being restored, which fee is in addition to any other fees imposed.

Section 13: After-Hours Service Charge. Any User who requests the District's operator to disconnect or reconnect service during non-business hours (i.e. Saturdays and Sundays and after 4:00 p.m. on weekdays) will be charged an after-hours service charge of \$40.00.

Section 14: Returned Check Charge. The District will charge a \$36.00 fee to any customer for each check given to the District for payment that must be returned for any reason. Payments attempted to be made by a check which is returned shall be considered delinquent unless cash or certified funds are presented to the District for payment within the time period required by the previous section.

Section 15: Additional Payment Options. Any User may pay the monthly water and sewer bill via the payment options provided through the District and its operator including but not limited to, online check and credit card payments, check and credit card payments processed over the telephone, and payment through various area retail locations. Certain payment options are made available through service providers who may charge Users a convenience fee in connection with some payment options. Such convenience fees are the sole responsibility of the User and are separate from any amount owed by the User to the District. Non-payment of any such convenience fee shall subject the User to termination of service in accordance with this Order. If any User payment is refused or returned by the processing financial institution, the District will charge the User a return item fee of \$25.00. Acceptable payment methods for delinquent accounts may be restricted as specified elsewhere in this Order.

Section 16: Security Deposits.

- A. A non-interest bearing, refundable deposit of \$150.00 shall be charged to all new Single Family Residential Users, and a non-interest bearing, refundable deposit of \$150.00 per Living Unit Equivalent shall be charged to all Non-Single Family Residential Users. Such deposit will be refunded upon final termination of service by User if the User has paid all bills due the District. For Single Family Residential Users only, and in the District's sole discretion, upon request of the User, if the User has demonstrated prompt payment of all fees and charges owed to the District during the prior twelve consecutive months, some or all of the User's security deposit may be refunded prior to the User's account being final. No service, whether initial or subsequent to termination and reconnection as provided herein, will be commenced in any User's name until the required deposit(s) has been paid in full.
- B. For Single Family Residential Users in the District that have been terminated pursuant to Section 12 of this Rate Order, an additional non-interest bearing, refundable deposit in increments of \$100.00, but not to exceed a total deposit amount of \$500.00, shall be required to be paid prior to service being restored. The security deposit shall be held by the District as a deposit to assure prompt payment of all charges for service in the future. If the User establishes a history of at least 12-months of prompt payment, the User may request and the District shall make a refund of some or all of the additional deposit collected pursuant to this paragraph.
- C. For Non-Single Family Residential Users in the District that have been terminated pursuant to Section 12 of this Rate Order, an additional non-interest bearing, refundable deposit in increments of \$100.00 per Living Unit Equivalent shall be required to be paid prior to service being restored. The security deposit shall be held by the District as a deposit to assure prompt payment of all charges for service in the future. If the User establishes a history of at least 12-months of prompt payment, the User may request and the District, in its sole discretion, may make a refund of some or all of the additional deposit collected pursuant to this paragraph.
- D. A one-time \$2,000.00 deposit shall be required of builders at the time a request for an initial water tap is made for any single family residential building, commercial building, and other structure in the District. Said deposit will be refunded by the District upon a builder's written request when the builder has completed all building in the District; provided, however, that the entire deposit shall be forfeited as a penalty in the event any provisions of this Rate Order or the District's Rules and Regulations Governing Water and Sanitary Sewer Lines and Connections, as may be amended from time to time, is violated. The deposit described herein may be applied by the District to the cost of repair of any damage caused to District property by the builder or builder's agent, whereupon it will be the builder's responsibility to reinstate the original amount of the

deposit prior to the District's operator making any additional water taps for said builder.

Any final payments due to the District upon termination of service will be deducted from the security deposit and all remaining funds in the account will be distributed by the bookkeeper to the User after the disbursement of said funds has been approved by the Board.

Section 17: Transfer Fee. A fee of \$30.00 shall be charged by the District to cover the expense to the District for the transfer of water and sewer service from the initial User to each subsequent User.

Section 18: Easements. Before service is commenced to any User, the person requesting such service shall grant an easement of ingress and egress to and from the meter for such maintenance and repair as the District, in its judgment, may deem necessary.

Section 19: Pressure of Water. The District agrees to use all reasonable efforts to supply to any User adequate pressure of water. The District does not and will not guarantee to any User a specific quantity or pressure of water for any purpose whatsoever. The District is required only to furnish a connection to its System and in no case shall the District be liable for the failure or refusal to furnish water or any particular amount or pressure of water; however, the District shall use reasonable efforts to supply water to all Users at an acceptable minimum pressure.

Section 20: No Free Service. No free service shall be granted to any User for services furnished by the District's System whether such User be a charitable or eleemosynary institution, a political subdivision or municipal corporation, and all charges for service shall be made as required herein.

Section 21: Required Service. No service shall be given from the District's System unless such User agrees to take both water and sewer service, except in those instances where the Board determines that both services are not necessary for the preservation of the sanitary condition of water within the District.

Section 22: Stormwater System.

- A. The following discharges are prohibited from Small and Large Construction Activities, as defined by TCEQ in the TPDES CGP, are prohibited:
1. wastewater from washout of concrete and water well drilling, unless managed by an appropriate Best Management Practices ("BMP") control approved by the District's engineer or TCEQ;
 2. wastewater from washout and cleanup of stucco, paint, from release oils, and other construction materials;
 3. fuels, oils, or other pollutants used in vehicle and equipment operation and maintenance;

4. soaps or solvents used in vehicle and equipment washing; and
 5. discharges from dewatering activities, including discharges from dewatering of trenches and excavations, unless managed by appropriate BMP controls approved by the District's engineer.
- B. Owners and/or contractors of construction activities must provide the District engineer a copy of the TPDES CGP NOI prior to beginning construction. The NOI is the written submission to the executive director of TCEQ from an applicant requesting coverage under the General Permit to Discharge under the TPDES.
 - C. Owners and/or contractors having submitted a TPDES CGP NOI must provide the District engineer a copy of their Notice of Termination (NOT) when termination of coverage under the TPDES CGP is requested.
 - D. The owner or operator of any new development or redeveloped site shall develop and implement a maintenance plan addressing maintenance requirements for any structural stormwater control measures installed on site. The maintenance plan must be filed in the real property records of Williamson County. Documentation of the operation and maintenance performed is to be maintained on site, at the owner or operators office, and made available for review by the District.
 - E. Enforcement. Failure to comply with any of the Rules pertaining to Stormwater Pollution Prevention, drainage, or SWP3 will result in a written notice to the site owner, construction contractor, developer, Williamson County, or TCEQ Field Operations Support Division, as deemed appropriate.

Section 23: Penalties for Violation. Any person, corporation or other entity who:

- A. violates any Section of this Order; or
- B. makes unauthorized use of District services or facilities; or
- C. causes damage to District facilities by using such facilities in a manner or for a purpose contrary to the purpose for which such facilities were designed; or
- D. uses or permits the use of any septic tank or holding tank within the District; or
- E. violates the District's Rules and Regulations Governing Water and Sanitary Sewer Lines and Connections; or
- F. constructs facilities or buildings which are not included in the approved plans for development as set forth in this Rate Order; or
- G. violates the District's Order Adopting Amended and Restated Drought Contingency Plan; or

- H. violates the District's Rules and Regulations Governing Stormwater System; or
- I. violates Storm Water Management Program; or
- J. violates MS4 Contractor Requirements and Oversight Policy;

shall be subject to a penalty of up to \$5,000.00 for each breach of the foregoing provisions. Each day that a breach of any provision hereof continues shall be considered a separate breach.

This penalty shall be in addition to the other penalties, fees and charges provided by this Rate Order and the laws of the State of Texas and in addition to any other legal rights and remedies of the District as may be allowed by law.

Section 24: Applicability of Rate Order. This Rate Order and all of the provisions herein apply only to utility service to land within the District. The Board of Directors shall determine whether to provide any utility service to areas outside of the District and the terms and conditions for such service.

ADOPTED this 14th day of July, 2020.

/s/ Alan Tillman
President, Board of Directors

ATTEST:

/s/ Gary N. Beasley
Secretary, Board of Directors

(SEAL)



EXHIBIT "A"
Standard Sanitary Sewer Usage Rates

(To Be Used When No Sewer Averaging Is Available)

CALCULATE VALUE BASED ON THE FOLLOWING DATA:

A)	Residential Development	
	Single Family Residential	315 GPD/Unit
	Townhouse/Patio/Cluster Homes	315 GPD/Unit
	Duplex/Triplex	315 GPD/Unit
	Fourplex	270 GPD/Unit
	Condominium	225 GPD/Unit
	Apartment with Washer/Dryer	225 GPD/Unit
	Apartment without Washer/Dryer	225 GPD/Unit
B)	Non-Taxable Development	
	Church	
	Auditorium	1 GPD/Seat
	Administration Building	15 GPD/Capita
	Day School Classroom	10 GPD/Capita
	School	
	Unspecified	15 GPD/Capita
	Elementary	10 GPD/Capita
	Day Care Center	10 GPD/Capita
	Residential	100 GPD/Capita
	Dormitory	90 GPD/Capita
	Hospital	200 GPD/Bed
	Nursing Home	90 GPD/Bed
	Prison	280 GPD/Capita
C)	Office Development	
	Office Building	0.10526 GPD/Square Feet
D)	Retail Development	
	Retail Store	0.07 GPD/Square Feet
	Grocery Store	0.07 GPD/Square Feet
	Convenience Store with gasoline	0.10 GPD/Square Feet
E)	Restaurant Development	
	Average Full Service 10-12 Hours	35 GPD/Seat
	Twenty Four (24) Hour Full Service	50 GPD/Seat
	Tavern or Lounge (No Food Service)	10 GPD/Seat
	Soda Fountain	10 GPD/Seat

	Fast Food Paper Plate Service	10 GPD/Seat
	Cafe	20 GPD/Seat
	Bakery	0.225 GPD/Square Feet
	Pizza Parlor	8 GPD/Seat
	Fast Food (No Seating)	0.07 GPD/Square Feet
F)	Coiffure Development	
	Beauty Shop	150 GPD/Shampoo Bowl
	Barber Shop	150 GPD/Shampoo Bowl
G)	Cleaning Development	
	Washateria (Based on 50 G/Wash and 10 washes/day)	500 GPD/Machine
	Car Wash	
	Individual Bay, Self-service w/o reclaim (wand type)	300 GPD/Bay
	Individual Bay, Self-service with reclaim (wand type)	0 GPD/Bay
	Commercial w/o reclaim (tunnel type)	1200 GPD
	Commercial with reclaim (tunnel type)	0 GPD
H)	Recreational Development	
	Theatre	
	Indoor	5 GPD/Seat
	Drive-In	5 GPD/Space
	Skating Rink	5 GPD/Capita
	Bowling Alley	200 GPD/Lane
	Swimming Pool	5 GPD/Swimmer
	Stadium	3 GPD/Seat
	Country Club	100 GPD/Member and 25 GPD/Guest
	Health Club/Spa w/swimming pool and/or whirlpool	10 GPD/Member/Day
	Health Club/Spa w/out swimming pool and/or whirlpool	5 GPD/Member/Day
	Racquetball Club	160.25GPD/Court

I)	Service Station Development	
	Station with service (maximum of 1000 GPD if no car wash)	500 GPD/Island
	Self Service Station	0.07 GPD/Square Feet
J)	Hotel/Motel Development	
	Hotel/Motel (excluding restaurant)	79 GPD/Room
	Hotel/Motel (w/kitchenettes)	135 GPD/Room
K)	Industrial Development	
	Warehouse	0.03 GPD/Square Feet
	Factory w/shower	25 GPD/Capita
	Factory w/o shower	20 GPD/Capita
	Factory Residential	80 GPD/Capita
	Industrial Laundry	300 GPD/50 lbs.
	Clothes or	5000 GPD/Machine
	Manufacturing	0.05 GPD/Square Feet
L)	Transportation Terminal Development	
	Transportation Terminal (excluding restaurants)	5 GPD/Passenger
M)	Other	
	Film Processor	1260 GPD/Processor
	Fire Station	90 GPD/Capita
	Funeral Homes	675 GPD/Body
	Toilet	80 GPD/Toilet

EXHIBIT "B"
Service Agreement

- I. **PURPOSE.** Williamson County Municipal Utility District No. 11 (the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than a weighted average of 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the District and _____ (the "Customer").
- A. The District will maintain a copy of this agreement as long as Customer and/or the premises is connected to the District's water system.

- B. Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.
- C. The District shall notify Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
- D. Customer shall immediately correct any unacceptable plumbing practice on his/her premises.
- E. Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
- F. Customer understands and agrees that the District does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the District is not liable to customer for failure or refusal to furnish any particular amount or pressure of water to Customer at any time.

IV. **ENFORCEMENT.** If Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

ADDRESS: _____

EXHIBIT "C"
Backflow Prevention Assembly Test and Maintenance Report

The following form must be completed for each assembly tested. A signed and dated original must be submitted to the public water supplier for recordkeeping purposes.

BACKFLOW PREVENTION ASSEMBLY TEST AND MAINTENANCE REPORT

NAME OF PWS: _____

PWS I.D. #: _____

LOCATION OF SERVICE: _____

The backflow prevention assembly detailed below has been tested and maintained as required by TNRCC regulations and is certified to be operating within acceptable parameters.

Not needed at this address

TYPE OF ASSEMBLY

- | | |
|---|--|
| <input type="checkbox"/> Reduced Pressure Principle | <input type="checkbox"/> Pressure Vacuum Breaker |
| <input type="checkbox"/> Double Check Valve | <input type="checkbox"/> Atmosphere Vacuum Breaker |

Manufacturer: _____ Size: _____

Model Number: _____ Located At: _____

Serial Number: _____

	Reduced Pressure Principle Assembly			Pressure Vacuum Breaker	
	Double Check Valve Assembly		Relief Valve	Air Inlet	Check Valve
	1st Check	2nd Check		Opened at _____ psid	_____ psid
Initial Test	DC - Closed Tight <input type="checkbox"/> RF _____ psid Leaked <input type="checkbox"/>	Closed Tight <input type="checkbox"/> Leaked <input type="checkbox"/>	Opened at _____ psid	Did Not Open <input type="checkbox"/>	Leaked <input type="checkbox"/>
Repairs and Materials Used					
Test After Repair	DC - Closed Tight <input type="checkbox"/> RF _____ psid Leaked <input type="checkbox"/>	Closed Tight <input type="checkbox"/>	Opened at _____ psid	Opened at _____ psid	_____ psid

The above is certified to be true.

Firm name: _____

Certified Tester: _____

Firm Address: _____

Cert. Tester No.: _____

Date: _____

EXHIBIT "D"
Customer Service Inspection Certification

Name of PWS: _____

PWS I.D. #: _____

Location of Service: _____

I, _____, upon inspection of the private plumbing facilities connected to the aforementioned public water supply do hereby certify that, to the best of my knowledge:

	Compliance	Non-Compliance
(1) No direct connection between the public water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state plumbing regulations. Additionally, all pressure relief valves and thermal expansion devices are in compliance with state plumbing codes.	<input type="checkbox"/>	<input type="checkbox"/>
(2) No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure zone backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention device tester.	<input type="checkbox"/>	<input type="checkbox"/>
(3) No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.	<input type="checkbox"/>	<input type="checkbox"/>
(4) No pipe or pipe fitting which contains more than a weighted average of 0.25% lead exists in private plumbing facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>
(5) No solder or flux which contains more than 0.2% lead exists in private plumbing facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>

(6) No plumbing fixture is installed which is not in compliance with a state approved plumbing code.

Water service shall not be provided or restored to the private plumbing facilities until the above conditions are determined to be in compliance.

I further certify that the following materials were used in the installation of the plumbing facilities:

Service Lines: Lead Copper PVC Other

Solder: Lead Lead Free Solvent Weld Other

I recognize that this document shall become a permanent record of the aforementioned Public Water System and that I am legally responsible for the validity of the information I have provided.

Signature of Inspector

Registration Number

Title

Type of Registration

Date

License Expiration Date

EXHIBIT "E"

MAIL TO: Williamson County Municipal Utility District No. 11
c/o Crossroads Utility Services
2601 Forest Creek Drive
Round Rock, Texas 78665

TAP AND FEE APPLICATION
For Water & Sewer Service

Date of Application: _____ District: _____

Applicant: _____

Billing Address: _____

Telephone: _____

Applicant's Plumber: _____ Plumber's Telephone: _____

Application is for: Water Sewer (Circle one or both)

Meter Size: _____

ALL FEES ARE PAYABLE TO THE DISTRICT

Please supply the following information:

	<u>Address</u>	<u>Zip Code</u>	<u>Lot</u>	<u>Blk</u>	<u>Sect.</u>	<u>*Sq. Footage</u>
1.	_____	_____	_____	_____	_____	_____
2.	_____	_____	_____	_____	_____	_____
3.	_____	_____	_____	_____	_____	_____
4.	_____	_____	_____	_____	_____	_____
5.	_____	_____	_____	_____	_____	_____
6.	_____	_____	_____	_____	_____	_____
7.	_____	_____	_____	_____	_____	_____
8.	_____	_____	_____	_____	_____	_____
9.	_____	_____	_____	_____	_____	_____
10.	_____	_____	_____	_____	_____	_____

* Excludes Carports and Garages

An approved water tap inspection starts the billing. Applicant will receive a bill UNTIL WE RECEIVE A COPY OF CUSTOMER SERVICE INSPECTION CERTIFICATE FROM BUILDER OR PLUMBER, then we can transfer to next owner.

I, the Applicant agree to comply with the following:

The uncovered yard lines and owner's cut-off valve shall be in place at the time of meter installation for complete inspection. I will contact Crossroads Utility Services at (512) 246-1400 or asalazar@crossroadsus.com, to request the inspection.

Applicant Signature

FOR OFFICE USE ONLY

Date Received: _____ Check #: _____ Amount: \$ _____

Water Tap Fee: \$ _____ Sewer Tap Fee: \$ _____ Inspection Fee: \$ _____

Water Meter Deposit: \$ _____

EXHIBIT "F"
Water/Wastewater Service Application

Return to: Williamson County Municipal Utility District No. 11 Work Order #: _____
c/o Crossroads Utility Services
2601 Forest Creek Drive
Round Rock, Texas 78665 Today's Date: _____
Phone: (512) 246-1400
Fax: (512) 246-1900
customerservice@crossroadsus.com Date to BEGIN Service: _____

Applicant's Name: _____ Property Owner's Name: _____

Service Address: _____ Property Owner's Address: _____

Billing Address: _____ Email Address: _____

Applicant's Phone No.: _____ Applicant is: [] Owner [] Tenant

Other:

Cell Phone No.: _____

Applicant's Driver's License No. and State: _____

Applicant's Employer: _____ Work Phone: _____

Spouse's Name & Work No.: _____

The undersigned hereby makes application to Williamson County Municipal Utility District No. 10 for water, wastewater, and solid waste disposal services. We/I understand and agree that we/I will be responsible for all water, wastewater and solid waste disposal services provided to the property described in this application until such time as service to the property is disconnected in accordance with the District's Rules and Regulations regarding utility services. We/I agree to comply with the District's Rules and Regulations and to pay for all utility services rendered to the property in a timely manner and understand that a violation of the Rules and Regulations may result in a penalty and/or the termination of utility service to my/our property. We/I understand the following plumbing restrictions:

Signed: _____

I/We represent that the information above is true and correct.

Pursuant to Section 182.052 of the Texas Utilities Code, you are notified of your right to request confidentiality of your personal information, including your address, telephone number, and/or social security number. If you would like to make such a request at this time, please mark the "Keep My Information Confidential" box below, and your request will be effective upon our receipt of your completed, signed application.

Keep My Information Confidential

If you do not mark the "Keep My Information Confidential" box, we will assume that you have not made a request for confidentiality unless we receive a separate written request from you in the future.