

The Colony MUDs: Notice to Customers of Stage 2 Drought Response Water Restrictions

Please be advised that The Colony Municipal Utility Districts (the “*Districts*”) will implement **Drought Response Stage 2 effective as of Monday, July 18, 2022 until further notice** due to high temperatures, excessive demand, and by requirement of the Districts’ wholesale water supplier, Aqua Water Supply Corporation. The following will apply to all customers:

Designated Outdoor Watering Days:

- **Monday and Thursday** for customers with **even numbered** addresses or rural delivery numbers (**0, 2, 4, 6, or 8**) and locations without addresses.
- **Tuesday and Friday** for customers with **odd numbered** addresses or rural delivery numbers (**1, 3, 5, 7 or 9**).
- Customers with rural delivery numbers will use the last numerical digit of the rural delivery number, whether route or box number.

Water Use Restrictions:

- Water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, and rights-of-way and medians is prohibited except on Designated Outdoor Watering Days between the hours of midnight to 10:00 a.m. and 8:00 p.m. to midnight and must be by means of hand-held hoses, hand-held buckets, drip irrigation, or permanently installed automatic sprinkler systems only. The use of hose-end sprinklers is prohibited. Outdoor watering on Saturdays, Sundays, and official federal holidays is prohibited.
- The washing of automobiles, trucks, motorbikes, boats, trailers, or other vehicles will be prohibited except on Designated Outdoor Watering Days between the hours of 8:00 p.m. and 10:00 a.m. Such washing, when permitted, must be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public is contingent upon frequent cleansing, such as garbage trucks and vehicles used to transport food and perishables.
- The use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or jacuzzi-type pools will be prohibited except on Designated Outdoor Watering Days between the hours of 8:00 p.m. and 10:00 a.m.
- Operation of any ornamental or decorative fountain or pond is prohibited unless operation is necessary to support aquatic life or such fountains or ponds are equipped with a recirculation system.
- Use of water from hydrants will be limited to fire-fighting and other activities necessary to maintain public health, safety, and welfare, except that the use of water from designated fire hydrants may be allowed for construction purposes with prior written permission from the Districts according to the procedure stated in Section 3.11 of the Districts’ Water Conservation and Drought Contingency Plan.
- The following uses constitute a waste of water and are prohibited:
 - Washing sidewalks, walkways, driveways, parking lots, tennis courts, patios or other hard-surfaced areas, except to alleviate immediate health or safety hazards;
 - Using water for dust control;
 - Allowing water to run off a property or to pond in the street or on a parking lot;
 - Operating a permanently installed irrigation system that includes broken heads, heads that are missing, or heads that are out of adjustment and spray more than 10% of the spray on the street or a parking lot;
 - Failing to repair a controllable leak within a reasonable period after having been given notice to repair the leak;
 - Flushing gutters or permitting water to run into or accumulate in any gutter or street; and
 - Use of water to wash down buildings or structures for purposes other than immediate fire protection.

Enforcement: Any person who violates these requirements will be subject to the payment of a fine and be liable to the Districts for any costs incurred by the Districts in connection with any violation. Compliance with may also be sought through injunctive relief in the district court. The following penalties will apply:

First violation	--	written warning;
Subsequent violation(s)	--	\$500 fine.

If any customer violates any three provisions of the Districts’ Water Conservation and Drought Contingency Plan or violates one provision three or more times, the Districts may, following written notice to the violator, discontinue water service to the premises where the violations occurred. Each day that one or more of the provisions in this Plan is violated constitutes a separate offense. Service discontinued under such circumstances may be restored only upon payment of all applicable fines, **a re-connection charge of \$100**, and any other costs incurred by the Districts in discontinuing or re-initiating service. In addition, the violator must provide assurance, acceptable to the District Manager, or his/her designee, that the violation will not be repeated. **To report a potential violation, please call Crossroads Utility Services LLC at 512-246-1400.** A copy of the Districts’ Water Conservation and Drought Contingency Plan may be obtained at: <https://crossroadsus.com/my-district/>.