

Travis County Mud #14: Notice to Customers of Stage 1 Drought Response Water Restrictions

Please be advised that Travis County Municipal Utility District No. 14 (the “District”) will implement **Drought Response Stage 1, effective Wednesday, June 26, 2024**, due to high temperatures and excessive demand. The following will apply to all water services customers of the District (“Customers”):

Designated Outdoor Watering Days:

- **Monday and Thursday** for customers with street addresses, box numbers, or rural postal route numbers ending in an **even number (0, 2, 4, 6, or 8)** and locations without addresses;
- **Tuesday and Friday** for customers with street addresses, box numbers, or rural postal route numbers ending in an **odd number (1, 3, 5, 7 or 9)**.

Water Use Restrictions:

- Customers will be requested to reduce water use and to minimize or discontinue water uses, such as using water to: wash a car, wash sidewalks, fill a pool, and for aesthetic purposes in fountains or ponds.
- Customers are requested to voluntarily limit landscape irrigation before 10:00 a.m. and after 8:00 p.m. on the Customers’ Designated Outdoor Watering Days and to limit water use on each Designated Outdoor Watering Day to less than one inch of volume.

Enforcement:

Any Customer who violates these requirements will be subject to the payment of a fine and be liable to the District for any costs incurred by the District in connection with any violation. Compliance with may also be sought through injunctive relief in the district court. The following penalties will apply:

First violation	--	written warning;
Subsequent violation(s)	--	\$500 fine.

If any Customer violates any three provisions of the District’s Water Conservation and Drought Contingency Plan or violates one provision three or more times, the District may, following written notice to the violator, discontinue water service to the premises where the violations occurred. Each day that one or more of the provisions in this Plan is violated constitutes a separate offense. Service discontinued under such circumstances may be restored only upon payment of all applicable fines, a re-connection charge of \$100, and any other costs incurred by the District in discontinuing or re-initiating service. In addition, the violator must provide assurance, acceptable to the District that the violation will not be repeated.