



**Travis County WCID 18 PWS ID #TX22700083
Boil Water Notice for Community Public Water Systems
November 21, 2024**

Due to low pressure and outages from a main water line break for portions of the District along Stallion Dr, S lake Hills Dr & N lake hills, S Tumbleweed Trail, Commons road, N Laurel wood Dr - Falcon Ridge, Birdlip, on November 21, 2024, the Texas Commission on Environmental Quality has required the District's public water system to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions). This is a precautionary notice due to low water pressure.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact **Darrell Winslett** at **512 246-1400** or **Crossroads Utility Services 2601 Forest Creek DR Round Rock, Texas 78665-1232**.